

Privacy Policy

Sites covered by this Policy Statement

This Privacy Statement applies to Rocket Rooter owned website and domain, and our wholly owned subsidiary Rocket Rooter

www.rocketroooter.ca

The Rocket Rooter website may provide links to third-party websites for your convenience and information. If you access those links, you will leave the Rocket Rooter website. Rocket Rooter does not control those sites or their privacy practices, which may differ from Rocket Rooter's. We do not endorse or make any representations about third-party websites. The personal data you choose to give to unrelated third parties is not covered by the Rocket Rooter Privacy Statement. We encourage you to review the privacy policy of any company before submitting your personal information. Some third-party companies may choose to share their personal data with Rocket Rooter; that sharing is governed by that third-party company's privacy policy.

Types of information we collect

This Privacy Statement covers personal information, non-personal data collection and aggregate reporting.

Personal information is information that is associated with your name or personal identity. Rocket Rooter uses personal information to understand better your needs and interests and to provide you with better service. Once you choose to provide us with personal information, you can be assured it will be used only to support your customer relationship with Rocket Rooter. We take seriously the trust you place in us. Rocket Rooter will not sell, rent or lease your personal information to others.

On Rocket Rooter website, you can order products or services, request information, subscribe to marketing or support materials, Rocket Rooter products, or apply for a job at Rocket Rooter . The types of personal information you provide to us on these pages may include name, address, phone number, e-mail address, user IDs and passwords, billing and transaction information, credit card information, contact preferences, educational and employment background, and job interest data.

Non-personal information is data about usage and service operation that is not associated with a specific personal identity. Rocket Rooter collects and analyzes non-personal information to evaluate how visitors use the Rocket Rooter website.

Non-personal data we collect may include the pages visited on the Rocket Rooter website, unique URLs¹ visited within our website, browser type and IP address. Most non-personal data is collected via cookies or other analysis technologies.

Children's Privacy

Rocket Rooter is committed to protecting the privacy needs of children and we encourage parents and guardians to take an active role in their children's online activities and interests. Rocket Rooter does not knowingly collect information from children under the age of 13 and Rocket Rooter does not target its websites to children under 13.

How we use your information

Rocket Rooter uses your personal information to provide you with services and to help us better understand your

needs and interests. Specifically, we use your information to help you complete a transaction or order, to communicate with you, to provide service and support, to update you on services and benefits, to personalize promotional offers and to personalize some Rocket Rooter website.

Credit card information is used only for payment processing and fraud prevention. This information is not used for any other purpose by our financial services providers or Rocket Rooter and will not be kept longer than necessary for providing the services, unless you ask us to retain your credit card information for future purchases.

Personal data collected online may also be combined with information you provide Rocket Rooter through other sources such as product registration, call centers or public events such as trade shows or seminars.

Who we share your information with

Rocket Rooter will not sell, rent or lease your personal information to others. Rocket Rooter will not share your personal information with third parties except in responding to your requests for products or services. Your permission will be requested when you submit your information. Rocket Rooter shares customer information across Rocket Rooter –owned business entities and companies working on our behalf, but only as required to meet your product or service requirements.

Rocket Rooter occasionally may contract with third-party service providers and suppliers to deliver complete products, services and customer solutions. Suppliers and service providers are required to keep confidential the information received on behalf of Rocket Rooter and may not use it for any purpose other than to carry out the services they are performing for Rocket Rooter. These service providers may change or we may contract with additional service providers to better accommodate our customers. Rocket Rooter will not share personal information with any other third parties without your permission, unless required by law enforcement action, subpoena, or local law.

Rocket Rooter or its related entities could merge with or be acquired by another business entity or some or all of their respective assets could be acquired. If such a combination or acquisition occurs, Rocket Rooter will make every reasonable effort to notify you in the event we share with the merging or acquiring entity some or all of your personal information to continue serving you.

Access to and accuracy of your information

Rocket Rooter strives to keep your personal information accurate. We have implemented technology, management processes and policies to maintain customer data accuracy. We will provide you with access to your information, including making reasonable effort to provide you with online access and the opportunity to change your information. To protect your privacy and security, we will also take reasonable steps to verify your identity, such as a password and user ID, before granting access to your data. Certain areas of Rocket Rooter's websites may limit access to specific individuals through the use of passwords and other personal identifiers.

Keeping your information secure

Rocket Rooter is committed to protecting the information you provide us. To prevent unauthorized access or disclosure, to maintain data accuracy, and to ensure the appropriate use of the information, Rocket Rooter has in place appropriate physical and managerial procedures to safeguard the information we collect.

Credit card numbers are used only for processing payment and are not used for other purposes.

Contacting us

We value your opinions. If you have comments or questions about our privacy policy, please send them to the rocketrooterinc@gmail.com

This privacy statement applies to Canada